

GROUP TOURS IN SWITZERLAND Tours start every Saturday, all year long Swiss Fairytale +41792561000

Swiss Fairytale

ZURICH (2 nights) – LUCERNE – REGION INTERLAKEN/ BERN (2 nights) – BERN – REGION LAKE OF GENEVA (2 nights) – GENEVA (1 night)

FROM SATURDAY TO SATURDAY - 8 DAYS/7 NIGHTS

Main Group from 2 to 16 pax, accommodation in the 4-star hotels

Promotional rates in 2023/net rate*: 28.01 – 25.03.2023 CHF 1199.- per pers in DBL room 22.04 – 29.04.2023 CHF 1199.- per pers in DBL room 13.05 – 20.05.2023 CHF 1199.- per pers in DBL room 03.06 – 10.06.2023 CHF 1199.- per pers in DBL room 15.07 – 22.07.2023 CHF 1199.- per pers in DBL room 02.09 – 09.09.2023 CHF 1199.- per pers in DBL room 14.10 – 21.10.2023 CHF 1199.- per pers in DBL room 18.11 – 25.11.2023 CHF 1199.- per pers in DBL room 09.12 – 16.12.2023 CHF 1199.- per pers in DBL room Additional payment for SGL room – CHF 333.- per person Reduction in TRPL (for children under 16 years) – CHF 77.- per 3rd person

Main Group from 2 to 16 pax/ Regular net rate*:

In the main group – CHF 1333.- per person in DBL Additional payment for SGL room – CHF 333.- per person Reduction in TRPL (for children under 16 years) – CHF 77.- per 3rd person

Privat Group/ Regular net rate*:

Only 1 pax – CHF 3555.- netto Privat group 2-7 pax – CHF 1888.- per person in DBL Additional payment for SGL room – CHF 333.- per person/ Reduction in TRPL (for children under 16 years) – CHF 77.- per 3rd person

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1st day (Saturday) – ZURICH

Arrival in Zurich.
Free transfer for all tourists arriving in Zurich. Meeting at the airport.
<u>Attention</u>! The Guide waits for tourists not more than 30 min after landing.
<u>16:00</u> City tour (2 hours) through Zurich with a guide. You will see the Bahnhofstrasse, Lindenhof, the Fraumünster Church, Grossmünster, Niederdorf, Paradeplatz etc.

Check-in at the hotel from 15.00 o'clock. If the group comes with the guide, he waits 15 min after check-in at the hall. Free time in the evening.

2nd day (Sunday) - ZURICH– STEIN AM RHEIN – RHINE FALLS

Breakfast at the hotel. **08:00** Transfer to Stein-am-Rhein. Excursion to Stein-am-Rhein and Rheinfall. **12:00** Additional excursion to Lucerne*. **18:00** Free time in the evening

3rd day (Monday) – ZURICH – INTERLAKEN – BERNESE OBERLAND

Breakfast at the hotel. **09:00** Transfer to Interlaken. **10:30** City tour in Interlaken (2 hours) Free time in Interlaken Additional excursion to Harder Kulm**. **15:30** Transfer to the hotel **16:00** Free time in the evening

4th day (Tuesday) – Region INTERLAKEN/BERN – JUNGFRAUJOCH – BERNESE OBERLAND Breakfast at the hotel. Free day. Additional excursion to Jungfraujoch*** Additional excursion to Waterfalls Valley**** (Possible from May to November)

5th day (Wednesday) – Region INTERLAKEN/ BERN – GRUYERE – REGION OF LAKE GENEVA Breakfast at the hotel. 09:00 Transfer to the center of Bern. City tour in Bern (2 hours) 14:00 Transfer to Gruyere. Walk through Gruyere. Additional excursion to chocolate factory Maison Cailler in Broc**** 17:00 Transfer to Region of Lake Geneva. Check-in at the hotel. 18:00 Free time in the evening. Overnight in the region of Lake Geneva

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6th day (Thursday) – REGION OF LAKE GENEVA Breakfast at the hotel. Free day. Additional day excursion to France^{******} (8 hours – Evian-les-Bains – Yvoire – Annecy) Additional evening excursion to the Thermal Baths in Les Baines de Lavey^{*******}

7th day (Friday) – REGION OF LAKE GENEV – MONTREUX – VEVEY -LAUSANNE – GENEVA

Breakfast at the hotel. <u>09:00</u> A journey through Swiss Riviera (Lausanne, Vevey, Montreux). Visiting the Chillion castle in Montreux (entrance tickets to the castle included). <u>14:00</u> Transfer to Geneva. <u>15:00</u> City tour in Geneva (2 hours) Check-in at the hotel. If the group arrives with the guide, he waits 15 min after check-in at the hall. Free time in the evening.

8th day (Saturday) - GENEVA

Free transfer for all tourists, departing from Geneva.

Our tour duration time is approximate, depending on the situation on the roads (traffic jams, snow, etc.)

Additional excursions:

2nd day – Sunday afternoon: *Lucerne city tour: CHF 100.- per Pers.

the prices are valid from 2 pax

*Lucerne city tour + Spectacular Lake View from Pilatus cable car (tickets and soup of the day in the mountains Pilarus restaurant are included): CHF 199.- per Pers. *the prices are valid from 2 pax*

3rd day – Monday : ** Harder Kulm Platform - Enjoy the glorious view of lake Brienz, Lake Thun, and the Eiger, Jungfrau, and Monch (Funicular Ticket to Harder Kulm are included) CHF 44.- per Pers. *the prices are valid from 2 pax*

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4th day – Tuesday :

*****Jungfraujoch** - Enjoy an exciting journey to the highest railway station in Europe -Jungfraujoch. A 2-hour guided train and Eiger Express journey will take you to Europe's highest station at 3,454 meters above sea level, with a breathtaking halfway stop at the Eismeer station. The Jungfrau railway is considered a pioneering mountain railway and has been listed as a World Heritage Site by UNESCO.

CHF 333.- per Pers. *the prices are valid from 2 pax*

****Waterfalls Valley (Possible from May to November)

Additional excursion to the Waterfalls Valley and Lake Brienz. You will see the famous Reichenbach Falls, which Conan Doyle made famous by making it the site of the death of Sherlock Holmes. Then you will pass through the unique Aareschlucht glacial gorge and climb the only waterfall in Europe inside the mountain - Trummelbach.

CHF 150.- per Pers.

the prices are valid from 2 pax

5th day – Wednesday:

***** Chocolate factory museum - Maison Cailler in Broc

Sweet adventure awaits you at the Maison Cailler chocolate factory. Along the way, you will be able to learn the centuries-old history of local chocolate, discover many secrets of production, and be rewarded with an unforgettable tasting.

CHF 30.- per Pers the price is valid from 2 pax

6th day – Thursday:

****** Day excursion to France (8 hours – Evian-les-Bains – Yvoire – Annecy)

Evian-les-Bains is the most famous spa resort in France. This city is the birthplace of the famous Evian mineral water brand.

Yvoire is a member of the association of the most beautiful villages in France. It is located within 30 minutes drive from Évian and Geneva. It was necessary for history that this small (700 inhabitants) medieval town on the bank of lake Léman remained untouched throughout 7 centuries.

Annecy is the capital of department Haute-Savoie, called the Venice of the Alps. This small medieval town on the bank of the picturesque lake is surrounded by mountains - one of the most beautiful in France. The ancient small streets, cobblestone roads, numerous channels and bridges decorated with flowers, the house's facades of ochre color which are reflected in the water, floating swans, ships, and yachts on the lake. CHF 150.- per Pers.

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6th day – Thursday:

*******Evening excursion to the Thermal Baths in Les Baines de Lavey (3

hours):

Natural healing springs will help you relieve stress and relax.

Underwater massages will restore your youth and beauty, and help you get rid of back and lower back pain. Hot baths will give you a boost of energy. Eucalyptus hammams will cleanse your lungs.

After the procedures, drink a cup of hot chocolate or fragrant tea from the infusion of mountain herbs

Entrance tickets are included CHF 100.- per Pers.

the prices are valid from 2 pax

Accommodation in the 4-star hotels with breakfast.

Stated hotels in the program, up to their star to be determined by the association of Swiss hotels.

Complaints about the quality of the hotels are not accepted.

You can book hotels of the higher category at an additional cost.

The excursion program will be kept 100%.

Transfers are organized with comfortable buses.

If the group is up to 16 people, then transportation is organized with the minibus where the tour guide and driver are one person.

<mark>Free Time</mark>

All additional expenses for public transportation and taxi during their free time are to be paid directly by the clients.

Children

Children up to 5 years old are not accepted to the group tours.

In case of any questions or problems, do not hesitate to contact our emergency line at +41794277031.

Terms and conditions for group tour bookings

In case you face any problems or you are not satisfied with provided services, please contact your guide as soon as possible and we will try our

best to find a solution for you. We kindly ask you to understand that many complaints could be satisfied only on spot.

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Booking

1. Group tours are offered as a package. Therefore, all services or products that are not included in the package can be purchased at an additional cost.

2. All seats on the bus are available to the clients except for ones, which have been prepaid in advance and confirmed by our travel agents. It is possible to book a specific seat on the bus for 100 EUR per person.

3. Enrolment in the mini-groups is limited. Please check the availability with Open Up managers.

4. This program is the property of the hosting company - Open Up. Therefore, Open Up is not responsible for the modifications, adjustments, and pricing which have been made by the travel agencies and have not been confirmed by Open Up.

5. In case the clients did not arrive and did not check in with the group in the group hotel the tour will be automatically canceled with a 100% of charge (NO SHOW). The cost of the tour cannot be refunded, complaints will not be accepted. Please check the cancellation policy with Open Up managers when booking a tour in order to avoid any misunderstandings.

Accommodation

1. Pricing for the group tours is based on the accommodation in the standard room category. All other room types (higher category, specific view, AC, Jacuzzi) can be arranged at an additional cost and upon request and availability.

2. If the tour takes place during special exhibitions, festivals, conferences, and other events Open Up reserves the right to accommodate the clients in different hotels, cities or resorts from the ones which have been proposed in the program. We kindly ask you to inform the client in regard to possible changes.

3. Hotels have a standard check-in time of 15:00 PM. Earlier accommodation in the rooms can be provided by the hotel only if the rooms have been already prepared, therefore it can be requested but not guaranteed. The check-out time is 12:00 PM. 4. Hotels reserve the right to give upgraded room categories to random guests upon availability. Therefore, Open Up is not responsible for the fact that some of the guests might get an upgraded room and some might not.

Some of the hotels require a refundable deposit in cash at check-in in case guests will take something from the minibar.

5. Most of the organizations in Europe as well as hotels care a lot about the environment and put a lot of effort to reduce any kind of waste or harmful emissions. That is why most of the hotels do not have AC in the rooms. In case AC is very important to the clients please notify Open Up managers when booking the tour and we will help you to find a suitable solution. Otherwise, complaints in regard to AC will not be accepted. 6. Open Up guarantees the star rating of the hotels declared in the program. Open Up does not guarantee a certain location of the hotel (in the city center, at the lake, etc.)

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Excursions

1. All excursions start at the exact time confirmed in advance and specified in the program. Complaints in regard to the excursion timing from clients who had been late for the excursion will be not accepted.

2. Bus leaves from the hotel at the exact time confirmed in advance and specified in the program. Clients who are late for the bus need to arrive at the destination under their own arrangement, liability, and expense.

3. Additional excursions which are not included in the standard package require a specific minimum amount of people and, therefore, might be combined with tourists from different groups.

4. Group for the additional excursions might be multilingual Therefore, the tour guide will repeat the information in several languages.

Meals

1. In case you require an **early departure** from the hotel and breakfast at the hotel restaurant will be closed at that time, please notify the reception desk and kindly ask for a **lunchbox**. Open Up is not responsible for the restaurant opening hours in the hotel. 2. **Standard breakfast** consists of some pastry, eggs, butter, and coffee. In case the clients require some specific products or meals, please notify us when booking the tour and we will check with the hotel if this specific request can be fulfilled. Otherwise, complaints concerning breakfast will not be accepted.

Adjustments to the program

1. Open Up reserves the **right to make adjustments** to the existing program because of circumstances beyond our control: weather conditions, traffic conditions, strikes, health conditions, etc. These kinds of adjustments will be made only to ensure a better experience and security for the clients.

2. Open Up reserves the **right to make adjustments** to the route of the tour, while retaining 100% of the proposed **excursion** program. **Cities and resorts can be changed** based on the number of tourists and rooms available in the hotels.

Common information to consider

1. **Most of the restaurants** are open from 12:00 PM to 14:00 PM and from 18:00 PM to 21:00 PM. All stores have short opening times on Saturday and are closed on Sunday.

2. Tourists are solely responsible for taking care of their own personal belongings. **Please do not leave** any belongings in the vehicles. In case something was lost or stolen from the tourists on the streets, in the hotels, excursion vehicles, and other places, we will put the maximum effort in order to help the clients, however, we do not guarantee that these belongings will be found or refunded.

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By purchasing this tour you are accepting our terms and conditions. In case you experience some issues during the tour, letting us know directly will help us to take timely measures and make the rest of your time in Switzerland as comfortable as possible.

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